

# AVOCET QUALITY POLICY



## QUALITY POLICY STATEMENT

AVOCET AVIATION is a leading independent supplier of aviation parts with over 45,000 line items in stock and an exchange pool consisting of over 2000 line items of rotatable components. Avocet hold a number of industry partnerships and distributorships, including; Textron, PPG Aerospace, Ice Shield, PWI, Butterfield Industries, Barry Controls and Aerospace Turbine Rotables.

AVOCET AVIATION support a range of operators and maintenance facilities worldwide through a range of national and international couriers and special AOG freight services.

It is the absolute policy of AVOCET AVIATION to provide services that fully and consistently meet or exceed the expectations of our interested parties including our customers to ensure that services supplied are fit for purpose.

This quality policy is appropriate to the purpose and context of AVOCET AVIATION and supports a framework for setting strategic direction. Through a rigorous analysis of our environment and the external factors we face, alongside the needs of interested parties, AVOCET AVIATION sets its annual objectives and reviews its quality policy in line with its' strategic direction. This quality policy is communicated, understood and applied by all staff. This policy is available to all interested parties by request.

To demonstrate, to both customers and staff, the company's commitment to quality it is the policy of AVOCET AVIATION to achieve and maintain recognition with an independent certification body as a company of assessed quality capability under the requirements of ISO9001:2015. The requirements of this system are mandatory for all company personnel and no unauthorised alterations or deviations are permitted.

The company have considered its external and internal issues, the requirements of relevant interested parties and our products and services to determine our scope of approval, as follows;

**Scope:** The stocking, supply and brokerage of components, assemblies and consumables for the aviation industry.

**Exclusion:** Our quality policy and quality management system cover all ISO9001:2015 requirements with the exception of 7.1.5 Monitoring & Measuring Resources.

**Justification:** The justification for this exclusion is that Avocet is a buyer and supplier of finished parts that have been designed, manufactured, repaired or overhauled by others, which are purchased with regulatory compliant release paperwork for traceability purposes. Avocet performs no measurement or monitoring by equipment to verify the conformance of product sold. Avocet performs inspection of paperwork and by visual means only to verify conformance.

AVOCET AVIATION is committed to review, determine and implement changes to the quality management system in order to satisfy applicable requirements and ensure that its effectiveness is continually improved. Our processes are assessed to mitigate risks and maximise on opportunities.

The only way to achieve and maintain this policy is for every employee, in whatever capacity, to perform his or her work to the highest standards at all times.

Our aim is "To provide quality products on time every time".

Managing Director